

Report to: Cabinet

Subject: Gedling Plan Performance Indicators 2025/26

Date: 5 June 2025

Author: Deputy Chief Executive

PURPOSE OF REPORT

To agree the performance indicators and targets against which performance will be measured in 2025/26.

Key Decision

This is not a key decision.

Recommendation(s)

THAT Cabinet:

Approves the performance indicators and targets set out in Appendix A for 2025/26.

1. Background

- 1.1 The Annual Delivery Plan 2025-26 was approved by Cabinet on 13 February 2025 and Council on 5 March 2025. The Annual Delivery Plan 2025-26 sets out the Council's strategic direction and the key strategic actions which will be delivered in 2025/26 to meet the priority objectives in Gedling Plan until 2027. Progress against the actions within the Annual Delivery Plan will be reported quarterly as specific performance actions and monitored quarterly through Budget and Performance Board, Senior Leadership Team, Cabinet and Overview and Scrutiny.
- 1.2 In addition to specific action reporting against the Delivery Plan, performance indicators are used to monitor and measure progress against the Gedling Plan 2023-27 and are reviewed annually. Current performance indicators and targets have been reviewed by Senior Leadership Team and Assistant Directors to assess whether they are still appropriate to measure progress against the corporate priority objectives and have been amended where required.
- 1.3 The performance indicator targets are set in order to provide a stretch target for service delivery. Sometimes the targets are set in response to legislation

or national guidance, for example, some planning targets; sometimes they are set following benchmarking with other similar organisations; and sometimes they are purely internal targets that have been determined locally and, based on professional experience, set as a measure of what would be expected to be good performance. Indicators are reviewed annually to ensure that they remain relevant, meaningful, and challenging.

- 1.4 In addition to the performance indicators approved as part of this report, individual service areas will have operational performance indicators to ensure performance can be effectively monitored by Managers within service areas.

2. Proposal

- 2.1 It is proposed that the suite of performance indicators and targets for 2025/26 in Appendix A are approved.
- 2.2 A number of new performance Indicators have been proposed following review (Please see Appendix A for more details). In particular, new indicators have been added in relation to bin collection (strike rate), street cleansing sampling and customer interactions. These have been added to more effectively monitor performance and to support data gathering as part of transformation of services.
- 2.3 The following performance indicators have been deleted, as they are no longer considered relevant for monitoring purposes at a strategic level and at a strategic level and instead will be monitored as part of departmental service targets if required.
 - Number of Nights Spent in B&B at the end of the month (Temporary Accommodation)
 - Number of littering and dog fouling fixed penalty notices issued
 - Level of all crime across Gedling borough per 1000 population
- 2.4 The targets have been reviewed and, in most cases, remain the same to ensure that performance is maintained. In relation to the performance indicators which have continually exceeded targets or where growth is anticipated an increased target is proposed and these are listed below:
 - Number of visits to leisure centres
 - Number of people on the swim scheme
 - Number of DNA members
- 2.5 In relation to the performance indicator for net additional homes provided (NI154) an increased target is proposed which aligns with the housing target for the Borough informed by the standard method published in December 2024 which provides a need figure of 609 dwellings per annum for 2025/26.

- 2.6 It is proposed that the performance indicator regarding the number of empty homes returned to use following the council's intervention, is changed to take account of properties that have been empty for 12 months or longer rather than those that have been empty for 6 months or longer, as measured in 2024/25. This amendment is aimed at taking into account properties that have been subject to the council tax empty homes levy and have been returned to use following intervention by the council
- 2.7 Members will note that these performance indicators contain a wide range of measures which are predominantly focused on outward facing priorities and which will be reported quarterly or annually or used for tracking purposes.

3. Alternative Options

Not to approve performance indicators for 2025/26. However, the information is considered helpful to assess the Council's performance against the Gedling Plan. The information also provides transparency on performance to members and residents.

4. Financial Implications

There are no financial implications arising from this report.

5. Legal Implications

There are no legal implications arising from this report.

6. Equalities Implications

There are no equalities implications arising from this report.

7. Carbon Reduction/Environmental Sustainability Implications

There are no carbon reduction/environmental sustainability implications arising from this report.

8. Appendices

Appendix 1: Performance Indicators and Targets for 2025/26.

9. Background Papers

There are no background papers.

10. Reasons for Recommendations

To set service targets to ensure that performance is maximised for the benefit of residents and service users of the borough.

Statutory Officer approval**Approved by:**

Monitoring Officer

Date:**Approved by:**

Chief Financial Officer

Date: